



## New York City Office of Child Support Services (OCSS)

- ✓ Keeps a record of all child support payments
- ✓ Available for parents with divorce decrees
- ✓ Manages orders from other states and countries
- ✓ Not limited by immigration or income
- ✓ Provides services for both parents
- ✓ Attorneys not needed
- ✓ Options for staying safe while seeking child support

### Benefits of Child Support

Legal  
parentage



Child  
support  
payments



Parent-child  
relationship



Health  
insurance



Neutral  
intermediary



*With Parentage Established*

Pension  
funds



Military  
allowance



### Services Offered by Child Support



Locating noncustodial  
parents



Serving summons



Establishing legal  
parentage



Referrals for genetic  
testing



Court referrals or  
agreements to  
establish & modify  
child support orders



Collecting & disbursing  
child support payments



Enforcing child support  
orders



Child support debt  
management &  
referrals to mediation  
services



Employment service  
referrals

**Learn more today at [nyc.gov/hra/ocss](https://nyc.gov/hra/ocss)  
 or email us at [dcse.cseweb@dfa.state.ny.us](mailto:dcse.cseweb@dfa.state.ny.us)**

# 4 Simple Ways To Get Child Support Services

## Option 1: Easiest | Download the Child Support Mobile App



Step 1: Download the NYC HRA Child Support App at [nyc.gov/childsupportmobile](http://nyc.gov/childsupportmobile) and submit your form.

Step 2: A Child Support representative will contact you regarding the next steps.



## Option 2: Submit a petition at Family Court



Step 1: Download and complete a court petition at <https://bit.ly/3mGSfzC>.

Step 2: File the petition at the Family Court in your Borough.



## Option 3: Download an application



Step 1: Go to [nyc.gov/hra/ocss](http://nyc.gov/hra/ocss) and navigate to the section on how to apply for services. Download the form.

Step 2: Once completed, email it to [dcse.cseweb@dfa.state.ny.us](mailto:dcse.cseweb@dfa.state.ny.us). You can also hand it in at any of our offices (<http://bit.ly/CSoffices>) or mail it to:

OCSS  
PO Box 830  
Canal Street Station  
New York, NY 10013



## Option 4: Contact Child Support



Step 1: Contact us and request that a form be mailed or emailed to you.

- Call the Child Support Helpline at 888-208-4485
- Visit a Customer Service or Family Court Office:  
<http://bit.ly/CSoffices>
- Email [dcse.cseweb@dfa.state.ny.us](mailto:dcse.cseweb@dfa.state.ny.us)

Step 2: Once completed, see Option 3 above on how to submit it.

